



# Turnaround Service

Making **Criminal Justice** Services Fit People



Research has shown that community sentences are more effective in reducing reoffending than short term prison sentences. Turnaround aims to address these two complex and interrelated issues by tailoring support to meet the individuals needs based on their own personal offending history and substance misuse.

This support will be delivered in the form of one to one meetings and group work in either our residential facility or by Turnaround support workers based alongside Social Work in Inverclyde, West Dunbartonshire, Renfrewshire and North and South Ayrshire.

### Contact Details

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This leaflet is available in alternative formats. Please contact the Communications Department on **0141 427 8200**.

Turnaround is one of the many services provided by Turning Point Scotland (TPS). We provide person centred support to adults with a range of complex needs throughout Scotland.

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## What is Turnaround

Turnaround was developed as a pilot project to trial an innovative approach to support men to address the causes of their offending behaviour. Turning Point Scotland had significant experience in the criminal justice field through the provision of the 218 service which was commissioned to provide an alternative to custody for women in 2003.

Based on the 218 model, Turnaround was developed to provide similar support to men with community bases in Ayrshire, Inverclyde and Dunbartonshire and a residential unit in Paisley



Turnaround has been remodelled to meet the requirements of the new Community Payback Orders (CPOs) and is now structured to align with the North Strathclyde and South West Scotland CJA areas. The residential service remains a male only service but the community based services are now available to both men and women aged over 16 years.

## Turnaround aims to:

- Break the cycle of repeat offending by addressing the root causes of offending behaviour
- Work in partnership with the Criminal Justice Social Work and contribute to the implementation of the Community Payback Orders
- Offer employability support to individuals and assist them into paid employment, training or volunteering
- Provide a person centred, recovery focused service

## Community based service delivery

Turnaround support workers are now co-located with criminal justice social work in their premises to enable better communication and immediate referral. This service will contribute to the delivery of CPOs across local authorities within the two Criminal Justice Authority areas.

Turnaround can provide the 'other activity' requirement and assist with the drug and alcohol requirements of a CPO. Service users will undertake a 12 session ECHO programme specifically designed to address issues such as;

- Change
- Drug awareness
- Thinking about offending
- Thinking errors
- Triggers
- Employability
- Understanding emotions and anger
- Victim empathy
- Relapse prevention
- Alcohol and behaviour
- Overdose awareness
- Exit Strategy

Some group work sessions will be held in the evening for service users in employment or with day time commitments.

## Residential Unit

For men who are particularly vulnerable or who could benefit from some stability, Turnaround Residential provides approximately six to eight weeks of intensive support. The 10 bedded purpose developed facility is located in the outskirts of Paisley but takes referrals from all ten local authorities within the two Criminal Justice Authority areas. No funding is required, although service users will contribute through their benefits.

## How to make a referral to Turnaround

Turnaround residential can be accessed via direct bail form the court or as a residential requirement of a CPO. Furthermore, a referral can be made when a service user has relapsed or is non-compliant and this can be an option prior to breach proceedings being instituted. Turnaround will take referrals from the NHS and from statutory and voluntary agencies as long as the service user has a criminal justice connection.



To make a referral call **01505 810800**.

Turnaround aims to admit the service user within 48 hours but individuals referred who are on job seekers allowance will require a sick note from their GP.