

Turning Point Scotland Elgin

The service located at Greyfriars Close provides supported accommodation and care at home for 14 adults with learning disabilities in Elgin. Tenants live in their own flats within the building and each tenant has access to communal areas.

Tenants range from young to elderly, each with their own individual requirements in terms of physical, social and medical needs. The service is funded by The Moray Council to provide core care and undertake enhanced housing management tasks within the development.

The tenants hold assured tenancies with Grampian Community Care Charitable Trust with all the consequent rights and protections. Turning Point Scotland provide the necessary support to assist tenants to maintain their tenancies. The tenants that use the service will have a learning disability, autism or acquired brain injury. Some of the people we support also have fluctuating mental health or physical impairments.

Making Services Fit People

Contact

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Turning Point Scotland Elgin covers the whole of Moray.

The full range of support provided by Turning Point Scotland includes:

Care at home
Residential care
Housing support
Crisis intervention
Community rehab
Social enterprise

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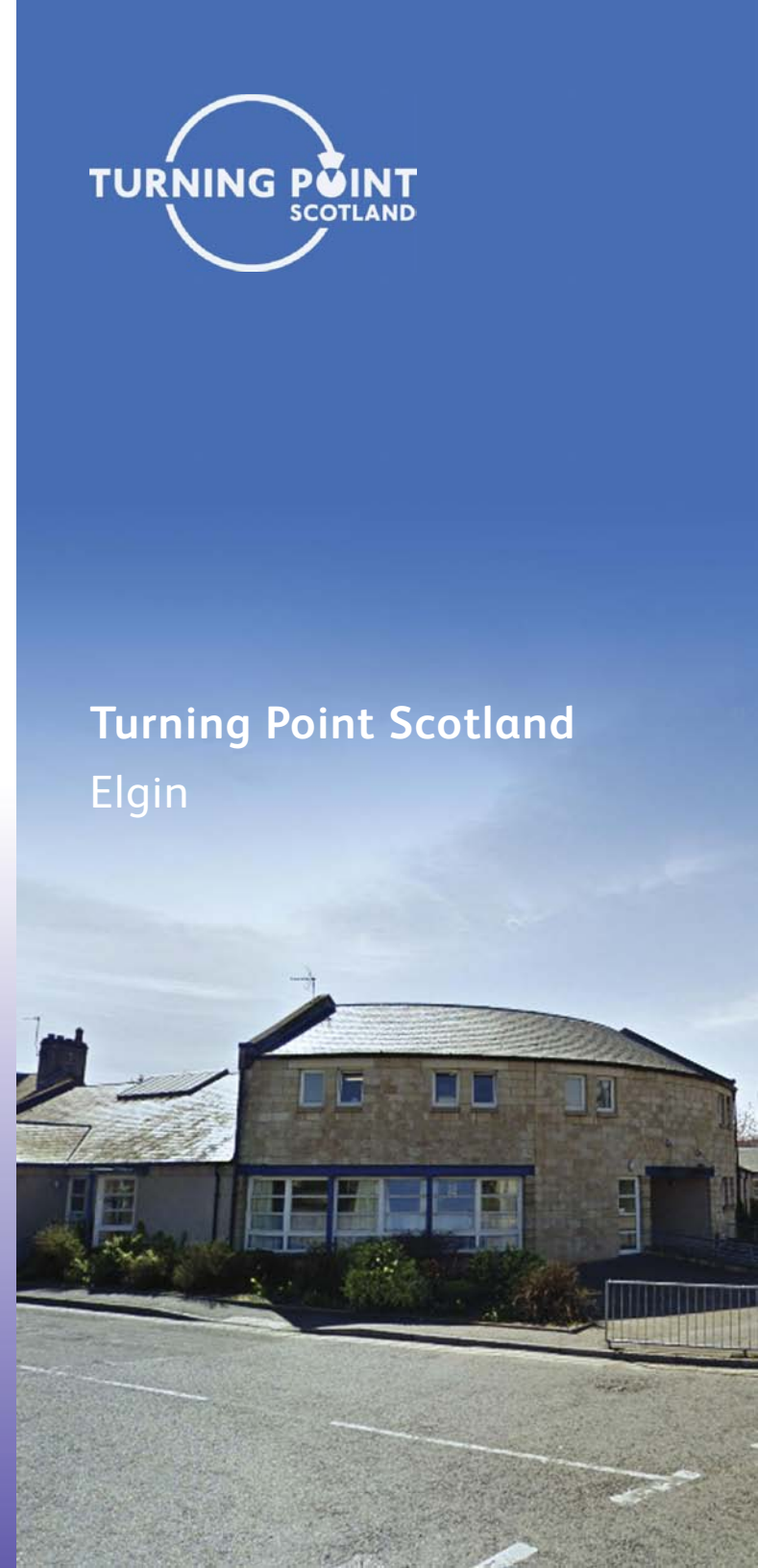


Turning Point Scotland is a company limited by guarantee No 194639 (Scotland)
Registered Office 7 West George Street, Glasgow G2 1BA. Charity No SCO28827.



Turning Point Scotland Elgin

designed and produced by Michael Dancer / 0141 424 0401



Synopsis

Our aim is to provide a high quality service which:

- **Is tailored to the needs of the individual**
- **Supports the individual to develop towards their full potential**
- **Ensures that individuals exercise informed choice, within proper safeguards**
- **Enables individuals to become active and valued members of their local community**
- **Promotes the realisation of individual dreams and aspirations**
- **Promotes equality and diversity among service users and staff**

Service Provision

Support to service users is provided twenty-four hours per day with sleepover and waking night staff. The amount of support provided varies depending on the needs of the individual and is agreed with Care Management team.

Turning Point Scotland Elgin supports service users through a person centred planning approach. Each person has a key worker who will co-ordinate and plan support, and the approach will involve all those who have an input into the person's life. The person will always remain at the heart of the plan.

The inclusion of the service user and the people that know and care for them is crucial to the planning process. The process results in the formulation of an individualised support plan.



The service works in partnership with; families, care managers, health professionals, housing providers and a range of other agencies to ensure that individual needs are accurately assessed, and that the assessment is then translated into a comprehensive support plan which is regularly reviewed and updated. The individual is at the centre of this process, and is encouraged to contribute at every stage.

The service offered is flexible and provides support to enable people access opportunities to live and socialise in their local community. The nature of our support is geared to the individual's needs in areas such as;

- *Leisure pursuits*
- *Financial support*
- *Housing management support*
- *Education*
- *Domestic skills*
- *Personal care*
- *Health & well being*
- *Medication*
- *Promoting appropriate communication*
- *Relationship & family contact*

Turning Point Scotland is registered and regulated by the Care Inspectorate with inspections being carried out annually.

Referrals

Turning Point Scotland Elgin works in partnership with Moray Council. At present access to our services are solely through direct referral and commissioning by Moray Council's Social Work Department.