Turning Point Scotland
Glasgow Homelessness Service
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Turning Point Scotland Glasgow Homeless Service is a service for people who are homeless, are sleeping rough, or who may be experiencing a crisis through (primarily) alcohol addiction.

Turning Point Scotland Glasgow Homelessness Service enables individuals to identify their own support needs. Providing a person centred service which is creative and flexible in service user support, involving and encouraging individuals to make decisions and plan for the future.
What does Turning Point Scotland Glasgow Homeless Service offer?

One Stop
One Stop is a 24 hour, 7 day a week assessment and advice centre. No referral is required and staff will assist in any necessary support.

Turning Point Scotland Glasgow Homeless Service can identify services and agencies that can help an individual e.g. homeless addiction teams, housing case work teams, homeless health services, social work departments.

Every person who accesses the service is offered an assessment. If required, individuals may be admitted to our Crisis Residential Unit depending on availability or signposted to other appropriate services.

Crisis Residential Unit
The Crisis Residential Unit provides a safe and secure environment, allowing a maximum of 12 individuals to withdraw from a chaotic lifestyle. The length of stay is dependent on individual needs; the average is between 4-6 weeks.

The Crisis Residential Unit can provide:

- Alcohol detoxification
- Continuous individual support planning and reviews
- Referral to other appropriate agencies and services
- Support to assist with family and social integration
- Structured group work programme focusing on addiction, communication, lifestyle and change
Long Stay Unit
The Long Stay Unit focuses on the skills and support necessary for resettlement, in a substance free environment. Again, the length of stay is dependent on the individual’s requirements, but the average is around 9-12 months.

The Long Stay Unit can provide:

- Individual, internal resettlement programme
- Structured group work programme focusing on resettlement, lifestyle change, community reintegration and resourcing, including college, volunteering and employability opportunities
- Support to access external, specialist services
- Support with finding permanent move on accommodation

Referrals mainly come from the Crisis Residential Unit, but referrals from other sources would be considered.
Our range of support includes:

Care at home
Residential care
Housing support
Crisis intervention
Community rehab
Social enterprise

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Our service covers the whole of Glasgow.