

A photograph of a man with short dark hair, wearing a dark blue hooded jacket over a white t-shirt and blue jeans. He is kneeling in a garden, holding a small green plant with both hands. The background is a soft-focus garden scene with trees and foliage. The entire image has a warm, golden-yellow color overlay.

**Turning Point Scotland**  
**Glasgow Homelessness Service**



## Turning Point Scotland Glasgow Homelessness Service

Turning Point Scotland Glasgow Homeless Service is a service for people who are homeless, are sleeping rough, or who may be experiencing a crisis through (primarily) alcohol addiction.

Turning Point Scotland Glasgow Homeless Service enables individuals to identify their own support needs. Providing a person centred service which is creative and flexible in service user support, involving and encouraging individuals to make decisions and plan for the future.





## What does Turning Point Scotland Glasgow Homeless Service offer?

### One Stop

One Stop is a 24 hour, 7 day a week assessment and advice centre. No referral is required and staff will assist in any necessary support.

Turning Point Scotland Glasgow Homeless Service can identify services and agencies that can help an individual e.g. homeless addiction teams, housing case work teams, homeless health services, social work departments.

Every person who accesses the service is offered an assessment. If required, individuals may be admitted to our Crisis Residential Unit depending on availability or signposted to other appropriate services.



### Crisis Residential Unit

The Crisis Residential Unit provides a safe and secure environment, allowing a maximum of 12 individuals to withdraw from a chaotic lifestyle. The length of stay is dependent on individual needs; the average is between 4-6 weeks.

#### The Crisis Residential Unit can provide:

- *Alcohol detoxification*
- *Continuous individual support planning and reviews*
- *Referral to other appropriate agencies and services*
- *Support to assist with family and social integration*
- *Structured group work programme focusing on addiction, communication, lifestyle and change*

## Long Stay Unit

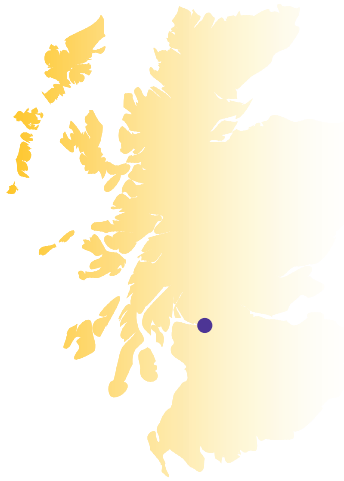
The Long Stay Unit focuses on the skills and support necessary for resettlement, in a substance free environment. Again, the length of stay is dependent on the individual's requirements, but the average is around 9-12 months.

### The Long Stay Unit can provide:

- *Individual, internal resettlement programme*
- *Structured group work programme focusing on resettlement, lifestyle change, community reintegration and resourcing, including college, volunteering and employability opportunities*
- *Support to access external, specialist services*
- *Support with finding permanent move on accommodation*

Referrals mainly come from the Crisis Residential Unit, but referrals from other sources would be considered.





## Contact

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Our service covers the whole of Glasgow.

Our range of support includes:

Care at home  
Residential care  
Housing support  
Crisis intervention  
Community rehab  
Social enterprise

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