

## GREYFRIARS CLOSE

Greyfriars Close provides supported accommodation and care at home for twelve adults with learning disabilities in Elgin. Tenants live in their own flats within the building and each tenant has access to communal areas.

Tenants range from young to elderly, each with their own individual requirements in terms of physical, social and medical needs. Greyfriars Close is funded by The Moray Council to provide core care and undertake enhanced housing management tasks within the development.

The tenants hold assured tenancies with Grampian Housing Association with all the consequent rights and protections. Turning Point Scotland provide the necessary support to assist tenants to maintain their tenancies.

The tenants that use the service will have a learning disability, autism or acquired brain injury. Some of the people we support also have fluctuating mental health or physical impairments.



### Referrals

Greyfriars Close works in partnership with Moray Council. At present access to our services are solely through direct referral and commissioning by Moray Council's Social Work Department.

Greyfriars Close  
Elgin Moray IV30 1ER  
**T** 01343 556 466  
**E** brendacooper@turningpointscotland.com

Greyfriars Close is one of the many services provided by Turning Point Scotland (TPS). We provide person centred support to adults with a range of complex need throughout Scotland.

Turning Point Scotland  
54 Govan Road  
Glasgow  
G51 1JL  
**T** 0141 427 8200  
**W** www.turningpointscotland.com

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## Greyfriars Close

### Making **Learning Disability** Services Fit People



## Background

Greyfriars Close was built in 1999, to provide support for 14 people. This included a separate two bedroom bungalow. A variety of Service Providers were initially engaged to perform this task, but it settled with two; Turning Point Scotland and Cornerstone, to fulfil this task for the individuals who live within the environment.

## Synopsis

Our aim is to provide a high quality service which:

- Is tailored to the needs of the individual
- Supports the individual to develop towards their full potential
- Accords individuals respect, privacy and dignity
- Ensures that individuals exercise informed choice, within proper safeguards
- Enables individuals to become active and valued members of their local community
- Promotes the realisation of individual dreams and aspirations
- Promotes equality and diversity among service users and staff

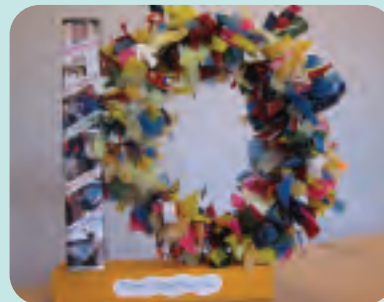
## Service Provision

Support to Service Users is provided twenty-four hours per day with sleepover and waking night staff. The amount of support provided varies depending on the needs of the individual and is agreed with Care Management team.

Greyfriars Close supports Service Users through a person centred planning approach. Each person has a Key Worker who will co-ordinate and plan support, and the approach will involve all those who have an input into the person's life. The person will always remain at the heart of the plan. The aim is to facilitate achievement of dreams and aspirations of individuals.

The inclusion of the Service User and the people that know and care for them is crucial to the planning process. The process will result in the formulation of an individualised support plan.

Greyfriars Close works in partnership with; families, care managers, health professionals, housing providers and a range of other agencies to ensure that individual needs are accurately assessed, and that the assessment is then translated into a comprehensive support plan which is regularly reviewed and updated. The individual is at the centre of this process, and is encouraged to contribute at every stage.



The service offered is flexible and provides support to enable people access opportunities to live and socialise in their local community. The nature of our support is geared to the individual's needs in areas such as;

- Leisure pursuits
- Financial support
- Housing management support
- Education
- Domestic skills
- Personal care
- Health & well being
- Medication
- Promoting appropriate communication
- Relationship & family contact

We are registered and regulated by the Care Commission with inspections being carried out annually, and we carry out the Turning Point Scotland internal self assessment process.

## Staffing

Greyfriars Close employs 30 staff and Turning Point Scotland is committed to ensuring all staff are appropriately qualified and experienced to provide the support required. We have a comprehensive induction and continual professional development programme.