

What is Housing First?

The Housing First model represents a significant departure from traditional 'linear' models of provision for homeless people with complex needs by placing individuals directly into independent tenancies with no requirement to progress through transitional housing programmes.

By sustaining a permanent tenancy, service users are in a better position to access community support, health care and social benefits. Individuals are not required to be abstinent and the model focuses on a harm reduction approach incorporating the individual's recovery journey determining the issues addressed.

### Contact details

Housing First  
54 Govan Road  
Glasgow  
G51 1JL  
T 0141 419 4520  
E [housingfirst@turningpointscotland.com](mailto:housingfirst@turningpointscotland.com)

This leaflet is available in alternative formats. Please contact the Communications Department on **0141 427 8200**.

Housing First is one of the many services provided by Turning Point Scotland (TPS). We provide person centred support to adults with a range of complex needs throughout Scotland.

Turning Point Scotland  
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## Housing First

Making **Homelessness**  
Services Fit People



designed and produced by Michael Dancer / 0141 424 0401

## Who is the service for?

Housing First is a 12 place, three year pilot project in Glasgow, providing mainstream social housing and 24/7 floating support to individuals who are homeless, aged 18 or over, and involved in drug misuse.

## What type of support is offered?

Peer support workers will work with individuals on their recovery journey to encourage engagement with mainstream agencies and break down barriers and trust issues they may have previously faced. Working in a person a centred manner, staff will offer support to enhance or develop skills to maintain a tenancy like budgeting, food shopping, cooking and door management.

## Staffing

The service consists of a service coordinator, two senior practitioners and three peer support workers.



## Housing First

Our aim is to provide a high quality service which:

- Is tailored to the needs of the individual
- Empowers individuals
- Supports individuals to develop towards their full potential
- Accords individuals respect, privacy and dignity
- Enables individuals to become active and valued members of their local community
- Supports the individual on their recovery journey
- Promotes the realisation of individual dreams and aspirations

## Referrals

Referrals can be made through the Homelessness Services in Glasgow or agencies such as the Glasgow Drug Crisis Centre, Homeless Addiction Team, Base 75, Glasgow Street Team or individuals can self refer by contacting us direct on **0141 419 4520**.

Completed referral forms can be sent directly to **housingfirst@turningpointscotland.com**.

