

What is Link up?

Link Up is a service for people who are homeless, are sleeping rough, or who may be experiencing a crisis through (primarily) alcohol addiction.

Link Up enables individuals to identify their own support needs, and to make a plan for the future.

Contact details

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This leaflet is available in alternative formats. Please contact the Communications Department on **0141 427 8200**.

Link Up is one of the many services provided by Turning Point Scotland (TPS). We provide person centred support to adults with a range of complex needs throughout Scotland.

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Link Up

Making **Homelessness** Services Fit People



designed and produced by Michael Dancer / 0141 424 0401

What does Link Up offer?

One-Stop

One-Stop is a 24-hour assessment and advice centre. No referral is required.

Link Up can identify services and agencies that can help an individual, e.g. homeless addiction teams, housing case work teams, homeless health services, social work departments.

Every person who accesses the service is offered an assessment. If required, individuals may be admitted to our crisis residential unit, or signposted to other appropriate services.



Crisis Residential Unit

The crisis residential unit provides a safe and secure environment, allowing a maximum of 12 individuals to withdraw from a chaotic lifestyle.

The crisis residential unit can provide;

- Alcohol detoxification
- Continuous individualised support planning and reviews
- Referral to other appropriate agencies and services
- Support to assist with family and social reintegration
- Structured group work programme, focusing on addiction, communication, lifestyle and change

How long can I stay?

This is dependent on individual needs; the current average stay is between 4-6 weeks.



Long-stay Unit

The long-stay unit focuses on the skills and support necessary for resettlement, in a substance free environment.

The Long-stay unit can provide:

- Individual, internal resettlement programme
- Support to access external, specialist services
- Support with finding permanent move-on accommodation

Referrals mainly come from the crisis residential unit, but referrals from other sources would be considered.

How long can I stay?

This is dependent on individual needs; the current average stay is around 9 months