

Turning Point Scotland's Values and Service Principles

Dignity – People are valued as individuals with the right to have a voice and choices respected.

Privacy – People must have privacy and property respected.

Choice – People are supported to make informed choices and to achieve their personal goals.

Realising Potential – We believe that people should be offered opportunities to achieve all that they can and make full use of all community resources.

Equality and Diversity – By offering equality of opportunity for all means we can value people regardless of ability, gender, faith, sexuality and ethnicity. Freedom from bullying, harassment and discrimination is our goal.

Flexibility – We will tailor support packages to suit the individuals' needs.

Partnership – We embrace a multi-agency approach to support and actively encourage positive networking.



The Mile End Project
Studio 908 Mile End Mill
Abbey Mill Business Centre
Paisley
PA1 1TJ
T 0141 840 2299
F 0141 840 1190
E susannepritchard@turningpointscotland.com

The Mile End Project is one of the many services provided by Turning Point Scotland (TPS). We provide person centred support to adults with a range of complex needs throughout Scotland.

Turning Point Scotland
54 Govan Road
Glasgow
G51 1JL
T 0141 427 8200
W www.turningpointscotland.com

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The Mile End Project Making **Learning Disability** Services Fit People



designed and produced by Michael Dancer / 0141 424 0401

The Mile End Project

The Renfrewshire service was established in 2001 and has grown rapidly. As a result the service was divided into two and The Mile End Project was created in 2007.

We currently support people in the Renfrewshire and East Renfrewshire area i.e. Paisley, Glenburn, Erskine, Linwood, Barrhead and Renfrew.



Background

The Mile End Project supports individuals with learning and physical disabilities in their own homes providing varying levels of person centred support.

We are registered with the Care Commission and work in partnership with a number of external agencies including Social Work Departments, Community Learning Disability Teams, and Housing Associations. Referrals are made to us through commissioning via the Social Work Department.



We provide the people we support with the opportunity to become involved in their local and surrounding community. Our management structure and quality monitoring systems allows us to monitor closely the service we provide. All our staff, regardless of their position, receive extensive training which enables them to carry out their job to a high standard.



Everyone we support has their own:

- Individualised Care package
- Support Plan
- Key worker
- Tenancy Agreement
- Support Agreement



We work in partnership with:

- Renfrewshire Council
- East Renfrewshire Council
- Glasgow City Council
- Care Managers
- Families
- Housing Associations
- Colleges
- Universities
- Care Commission

