AGENCIES

The Scottish Executive commissioned the 218 service in 2003 in response to the 'Safer Way' (1998) and 'Better Way' (2002) reports. Both reports highlighted the need to look at alternatives to custody for women to start to address the root causes of their offending.

218 service is a Turning Point Scotland and Glasgow Addiction Service initiative that takes a person centred, holistic approach in dealing with the issues that women face in relation to their offending, substance use, physical and mental health along with other social needs such as accommodation and child care.

218 Service
218 Bath Street
Glasgow
G2 4HW
T 0141 331 6200
E info@218.org.uk
W www.turningpointscotland.com

218 is one of the many services provided by Turning Point Scotland (TPS). We provide person centred support to adults with a range of complex need throughout Scotland.

Turning Point Scotland
54 Govan Road
Glasgow
G51 1JL
T 0141 427 8200
W www.turningpointscotland.com

designed and produced by **Cityhall / 0141 204 0667**

Turning Point Scotland is a company limited by guarantee No 194639 (Scotland) Registered Office 7 West George Street, Glasgow G2 1BA.
Charity No SCO28827.

218 Service Agencies

Making **Criminal Justice** Services Fit People

Agencies

218 service offers both a residential and day support programme which can be combined or used separately depending on what the women's needs are.

The service combines intensive one to one support with a varied group work programme along with the provision of specific in house physical and mental health interventions offered by the integrated health professionals within the service.

The service can be used to:

- Enhance existing orders such as probation, supervised attendance order, DTT0.
- Be recommended as an alternative disposal in social enquiry reports.
- Be used by the courts as an alternative to remand where women are bailed directly into the residential unit to enable us to carry out a full assessment, assess her levels of engagement and participation. A report containing the assessment findings along with our recommendations will be made available to the court to assist them in their sentencing options.
- Assess women whilst they have been remanded, this will require the assessment being carried out with the woman in custody.

Referral and Assessment

Women referred to 218 service must have a connection with the criminal justice service. This may be through current offending, outstanding cases or have had a period in custody within the last 12 months.

First contact will be made through a telephone referral where we will take core information and offer a first assessment appointment.

The assessment process will take place over three separate sessions and will include a physical health assessment. The outcome will be dependant on the individuals assessed needs and what area of the service will be most appropriate to address her needs.

Referral Criteria

- Women must be 18 years or over
- Must have a live criminal justice involvement
- The women will also have a range of complex needs such as addiction, poor mental or physical health, trauma issues etc.

Care Managers Role

Workers who refer to the service will be expected to take on a Care Manager role. This will include attending a programme planning meeting in the initial stage of the woman's programme along with future external reviews to ensure consistent partnership working and that the woman's care and support needs are established and co-ordinated with all services involved.

Referrals can be made to 218 service by calling the assessment team directly. You should also contact the assessment team if you wish to discuss a potential referral or you require come clarification on whether or not the 218 service is the most suitable referral option that will best meet the needs of your clients.