

## North Lanarkshire Support Services

Turning Point Scotland provides high quality, person centred support for people with a variety of needs across North Lanarkshire.

Much of what we do is funded through people's own personalised budget which ensures the person remains in control of their life; it puts your future in your hands.

No matter what your needs and support choices are, speak to us and we will see if we can help.

### We can:

- Make sure you are aware of all the available support options
- Assist you to develop your own personalised support plan
- Help you identify how your support will be provided and by whom
- Help you to arrange and manage your own budget

### Contact details

Turning Point Scotland  
North Lanarkshire Support Services  
Unit 74, Fountain Business Centre  
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This leaflet is available in alternative formats. Please contact the Communications Department on **0141 427 8200**.

North Lanarkshire Support Services is one of the many services provided by Turning Point Scotland (TPS). We provide person centred support to adults with a range of complex needs throughout Scotland.

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# North Lanarkshire Support Services

Making Services Fit People



designed and produced by Michael Dancer / 0141 424 0401

**At Turning Point Scotland we provide support to enable you lead as fulfilling and independent a life as possible. By listening to your specific needs we will design supports that are as individual as you are. The support we can offer will help you to:**

- Look after your house and manage your household budget
- Arrange and attend appointments
- Get on with everyday tasks like keeping your house clean and tidy, washing and ironing your clothes etc.
- Prepare meals and provide advice on healthy eating
- Look after yourself getting up, going to bed and everything in between.



**With support for everyday living Turning Point Scotland will also work with you to:**

- Meet with family and friends
- Join in with local community groups, activities, volunteering or attending college
- Try new hobbies and interests like cooking, decorating or gardening



- Take part and have your say at tenant meetings and community councils.

**We can also provide a wide-range of specialist care for individuals with complex and challenging needs. Turning Point Scotland has wealth of experience in supporting individuals with:**

- Physical and/or learning disabilities
- Autism and Asperger's syndrome
- Acquired brain injury
- Early onset dementia
- Huntingdon's disease
- Mental health conditions and/or personality disorders.

**We will work closely with you and your family to ensure we deliver the support most suited to your needs. We can provide assistance with:**

- Keeping you up to date with all the support options that are available
- Planning and managing your self directed support budget
- Arranging for other services such as cleaning and domestic support.

**How do we get started?**

We will arrange to meet with you and your family, Care Manager or other professionals to discuss the range of support you require. We will build a picture of your support needs and the skills your staff will need.

Our staff will visit you regularly to check that our support meets your needs and wishes.

**What hours can I be supported for?**

When we meet with you we draw up a plan that identifies what your needs are and what you wish to achieve from your service. From this we then build a schedule and we will discuss with you how much time we need to support you in order for you to achieve your goals.

**How will I pay for my support?**

Turning Point Scotland will invoice you every four weeks or we can arrange to set up a direct debit, depending on what suits your needs.

**Will my service be monitored and reviewed?**

Turning Point Scotland provides high quality services and we are careful to ensure we employ staff who have the right values, work ethic and experience to help us maintain our positive reputation. All our services are registered with the Care Inspectorate to ensure there is unbiased external scrutiny of what we do. We will also work with you and your Care Manager to monitor and review your service and support plan on a regular basis to ensure we continue to meet your needs.