

Contact

Turning Point Scotland Inverclyde
4 Argyle Street
Greenock
PA15 1XA
T 01475 729 124
F 01475 724 352
E aldomarrone@turningpointscotland.com
W www.turningpointscotland.com

Our service covers the whole of Inverclyde
with offices throughout the region.

Our range of support includes:

Care at home
Residential care
Housing support
Crisis intervention
Community rehab
Social enterprise

Turning Point Scotland
54 Govan Road
Glasgow
G51 1JL
T 0141 427 8200
F 0141 427 8201
E info@turningpointscotland.com
W www.turningpointscotland.com



Find us on Facebook
www.facebook.com/turningpointscotland



and follow us on Twitter @turningpointscotland

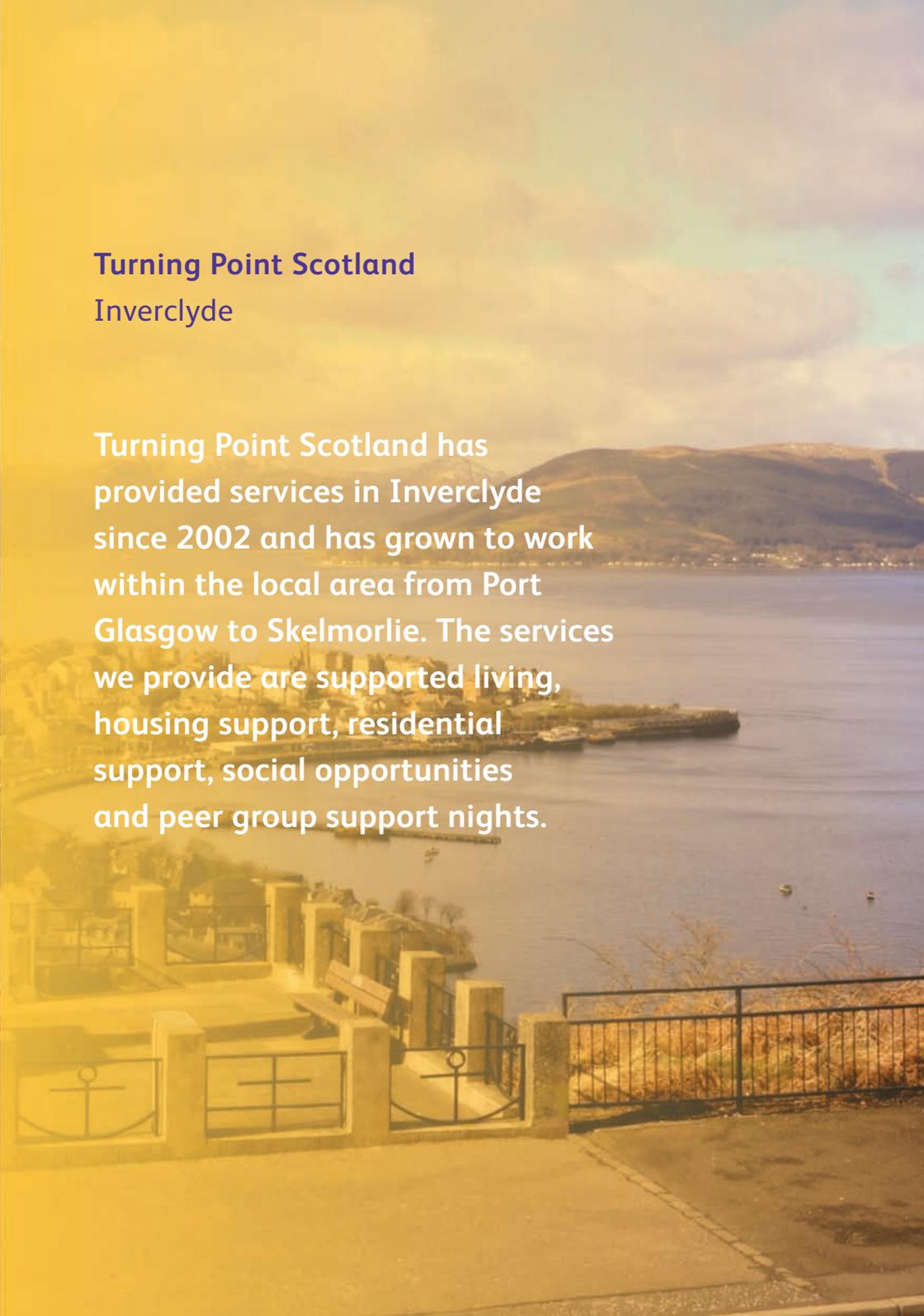


Turning Point Scotland
Inverclyde



Turning Point Scotland Inverclyde

Turning Point Scotland has provided services in Inverclyde since 2002 and has grown to work within the local area from Port Glasgow to Skelmorlie. The services we provide are supported living, housing support, residential support, social opportunities and peer group support nights.



What we do

Turning Point Scotland makes services fit people. The type of support we provide depends on the needs of the individual and we can work with individuals from a few hours a week to 24/7 support.

Support is varied, and is provided to suit the individual, this can include:

- *Support to maintain a home*
- *Access to education and employment*
- *Personal care*
- *Health and wellbeing*
- *Support to manage money*
- *Access to leisure activities*
- *Building domestic skills*
- *Building confidence and self-esteem*

No matter where you live or whatever your circumstances are, Turning Point Scotland aims to provide a high level of support to suit your needs.

Flexibility

The service is available 24/7 and the office can be accessed Monday to Friday, 9am to 5pm, either by telephone or in person.

We use a person-centred approach and carry out regular reviews of service to ensure individual goals, aspirations and needs are being met. Each individual which we support has a named key worker who oversees and coordinates their support package

Quality

Quality Turning Point Scotland carefully recruit staff with on-going training and supervision. Our training includes SVQ Level 3 in Social Care, Health & Safety, Food Hygiene, First Aid, Autism, Epilepsy, People Moving People and Theories of De-escalation. Training needs are tailored to the individual's needs and requirements.



We ask for regular feedback from our service users, family members and those whom we work in partnership with to enhance the quality of our service as we strive for continuous improvement. Our services are quality audited both externally and internally.

Values

We work to the Turning Point Scotland core set of values;

- *Respect*
- *Flexibility*
- *Integrated Services*
- *Partnership*
- *Challenge*
- *Accessibility*
- *Person Centred Planning Approaches*
- *Links with family*



Communication

People communicate and interact in many different ways. Our approach is to observe and find ways each person chooses to communicate. We develop communication with the individual at a pace and level they feel comfortable with.



Transition

People go through many transitions in life and our services cater for these through planning for it at the earliest possible stage. Consulting with the right people makes sure services remain connected to the individual and their family. We offer support in the home, in the community and short breaks through transition.

Partnership

We work with a number of partners locally to provide a full package of support. We work with housing providers to ensure that the environment is appropriate, schools and colleges to find the best options available for young adults leaving school, health and social work, to make sure they receive the best support possible and of course with the individual themselves and their families or carers.

Referrals

There are several routes into the service depending on what support is needed and who is requesting the service. Please contact either Turning Point Scotland's local Service Manager, **Aldo Marrone** or your Care Manager.