



Turning Point Scotland
Dumfries & Galloway
Lockerbie

Turning Point Scotland Dumfries & Galloway

Turning Point Scotland are a registered care at home and housing support provider across Dumfries & Galloway. Turning Point Scotland has been providing person centred support to adults with complex needs in Dumfries and Galloway since 1998 and have been registered to provide services to children 11 years upwards since 2013. In that time we have established a good reputation for meeting peoples' needs and finding imaginative and flexible solutions to challenging situations.

Our Lockerbie service aims to build on this and support people with complex intense packages which may require on site staffing to just a few hours a week on an outreach basis in the local area.

Lockerbie Service Accommodation

The development is based on the successful core and cluster model which offers a secure and supportive environment for people to live their lives with a staff base on site enabling there to be a presence at all times including overnight. The accommodation offers a range of individual and shared housing on a secluded site near Lockerbie town centre.

Upstairs Accommodation



The upper level of the accommodation comprises of two single person flats. This accommodation will be partly furnished and is intended for individuals who require minimum support during transitional phases with the aim of developing their skills base to secure mainstream housing tenancies.

Ground Floor Accommodation

The lower level is accessed from a small lane to the rear of the property through a quiet and secure entrance. Accommodation comprises of a private row of small bungalows with car parking and shared garden. This accommodation has been designed for people with higher levels of support needs.

The accommodation is unfurnished, fully accessible and is fitted to support the use of assistive technology where required.

About the support

Individuals can access support using a personalised approach and where appropriate, using a self-directed support budget.

Turning Point Scotland will be the landlord who will provide each tenant with either a short assured tenancy agreement or an assured tenancy agreement at a rent agreed by Dumfries & Galloway Council.

As well as having a tenancy agreement there will also be an individual service agreement between each person and Turning Point Scotland, which will outline the wishes of each person and identify how the provider will meet their needs and outcomes.



Each support package will be tailored to meet each individuals' agreed outcomes. Where possible, tenants will be involved in the recruitment of staff and will contribute to their induction and training.

The Lockerbie service aims to enable the people we support to lead as fulfilling and independent a life as possible and will work with the specific needs of each individual.



We can help with:

- *Maintaining a tenancy and keeping independent*
- *Working on skills to support specific needs*
- *Managing a household budget & finances*
- *Assisting with correspondence*
- *Arranging and keeping appointments with professionals involved in the care of each individual*
- *Supporting household tasks like laundry, ironing and cleaning*
- *Advice on keeping safe and secure*
- *Shopping and preparing meals on a budget and advice on healthy eating*
- *Support with day to day routines and prompts including medication and personal hygiene*

Turning Point Scotland's Lockerbie service can also support people with complex needs to build confidence, self-esteem and lead a fulfilling life. Support with social activities can be provided through some funding streams and this can include:

- *Meeting and maintaining relationships with family and friends*
- *Sourcing activities, hobbies and interests in local community groups, volunteering or attending college, paid employment opportunities*
- *Getting out and about and enjoying life*
- *Short breaks*

Turning Point Scotland's Lockerbie service has experienced staff that can provide specialist support for individuals with complex and challenging needs including:

- *Mental health issues including anxiety, obsessive compulsive disorder, bipolar disorder, eating disorders, personality disorders and schizophrenia*
- *Neurological conditions including Huntington's Disease or recovering from a stroke*
- *Acquired brain injury*
- *Learning disabilities*
- *Dementia services*
- *Autism / Asperger's syndrome*
- *Physical disabilities*

Staff are provided with training to the specific needs of individuals.

Turning Point Scotland will work closely with each individual to ensure that support is suited to their changing needs.



Outreach Services

All of our service provision can be provided on an outreach basis to individuals living in the local community and surrounding areas.

Quality

Turning Point Scotland carefully recruits staff and provides on-going training and supervision. We ask for regular feedback on our performance and strive for continuous improvement. Our services are quality audited both externally and internally.

Values

We work to a core set of values which underpin all Turning Point Scotland services.

Referrals

There are several referral routes into the service including self referral or Care Managers / Social Work. If you are just looking for advice on how to refer please ring us and we will be happy to help with your enquiry.



Contact

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Our service covers the whole of Dumfries & Galloway.

Our range of support includes:

Care at home
Residential care
Housing support
Crisis intervention
Community rehab
Social enterprise

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