

## What is Turning Point Scotland Renfrewshire Housing First?

The Housing First model represents a significant departure from traditional 'linear' models of provision for homeless people with complex needs by placing individuals directly into independent tenancies with no requirement to progress through transitional housing programmes. By sustaining a permanent tenancy, service users are in a better position to access community support, healthcare and social benefits. Individuals are not required to be abstinent and the model focuses on a harm reduction approach incorporating the individual's recovery journey determining the issues addressed.

Making Housing Support  
Services Fit People

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Our service covers the whole of Renfrewshire and Turning Point Scotland has offices throughout the region

Turning Point Scotland's range of support includes:

Care at home  
Residential care  
Housing support  
Crisis intervention  
Community rehab  
Social enterprise

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## Turning Point Scotland Renfrewshire Housing First

## Who is the service for?

Renfrewshire Housing First provides outreach support to individuals who are homeless, aged 18 or over and involved in drug and alcohol misuse.



## What type of support is offered?

Peer Support Workers and Support Workers will work with individuals on their recovery journey to encourage engagement with mainstream agencies and break down barriers and trust issues they may have previously faced. Working in a person centred and holistic recovery focused manner, staff will offer support to enhance or develop skills to maintain a tenancy which may involve help with: budgeting, shopping, meal preparation, security and door management, attending appointments, accessing employment and training opportunities, accessing local resources and social opportunities. We also support people to access specialist services.

## Staffing

The service consists of a Service Manager, Service Co-ordinator, Support Workers and Peer Support Worker.

Peer Support Workers have gone through their own recovery journey and are trained and employed to support other people in recovery.

The relationship between service users and a Peer Support Worker is based on shared personal experiences, empathy and respect.

## Housing First

Our aim is to provide a high quality service which:

- Is tailored to the needs of the individual
- Empowers individuals
- Supports individuals to develop towards their full potential
- Respects individuals privacy, choices and dignity
- Enables individuals to become active and valued members of their local community
- Supports the individual on their recovery journey
- Promotes the realisation of individual dreams and aspirations



## Referrals

Referrals will be received directly from Renfrewshire Housing Advice and Homelessness Services.

## Partnership Working

Renfrewshire Housing First supports individuals to maintain their tenancy by working in partnership with relevant local authority departments, housing associations and other community based services.