

A photograph of a young man with short brown hair, wearing a white t-shirt with a colorful graphic, sitting at a table. He is shown in profile, looking out a window to the right. His right hand is resting on his chin in a thoughtful pose. The background is softly lit with warm, golden light from the window.

Turning Point Scotland
Glasgow Housing Support
Service Users

Turning Point Scotland Glasgow Housing Support Service Users

What is Turning Point Scotland
Glasgow Housing Support?

It is a housing support service for individuals over 18 who are homeless and have had a substance misuse issue. The main aim of Turning Point Scotland Glasgow Housing Support is to support individuals to resettle into the community.

The support offered at the service will be flexible in order to allow service users to achieve as much independence and choice in their lives as possible.

The service has five flats in the Drumchapel area, three of which are shared where staff are on site 24/7 and 10 single flats in the Maryhill area of Glasgow where staff contact is available 24/7.

Are you?

- *Experiencing homelessness*
- *Over 18*
- *Needing support to work towards your own tenancy*
- *Taking appropriate steps to address your substance misuse which may include being illicit substance free, stable on methadone or alternative or on an abstinence programme*
- *Able to attend appointments with minimum support*
- *Able to self administer medication*
- *Able to cook safely with minimum support*
- *On a journey of recovery from homelessness and addiction*

Do you?

- *Desire to work towards gaining your own tenancy*
- *Desire to take part in resettlement activities (eg employment, training, education, day rehabilitation programmes)*
- *Desire to work with a Community Addiction Team*
- *Desire to take part in a housing support programme*

If you answer 'yes' to these questions, then **Turning Point Scotland Glasgow Housing Support** is a service specifically designed for you.

What support will I receive?

We provide support with;

- *Shopping*
- *Cooking*
- *Cleaning (your flat and personal hygiene)*
- *Considering safety and security*
- *Developing budgeting, domestic and life skills*
- *Developing social skills*
- *Accessing training/education*
- *Finding permanent accommodation*
- *Claiming benefits*



You can also benefit from;

- *Taking part in social and leisure activities*
- *Advice, advocacy and liaison*
- *Support for addiction issues from Community Addiction Teams*
- *Assistance to access mental health support within the community*
- *Acupuncture and Indian Head Massage delivered by trained and certified staff*

What is the accommodation like?

Turning Point Scotland Glasgow Housing Support has flats in the Drumchapel and Maryhill areas of Glasgow.

Drumchapel has 5 flats and accommodates 8 service users. Three of the flats are two bedroom shared accommodation, and two of the flats are two bedroom single person flats.

The single person flats allow overnight stays for a family member (child/parent/sibling) or a very close friend. This is organised via a risk assessment carried out by the individual and staff on duty. One of these flats is also wheelchair accessible.

Staff are on site 24/7 with day shift, back shift and a member of staff who sleeps over.

Maryhill has 10 flats and accommodates 10 service users. There are four two bedroom flats and 6 single bedroom flats. There is no shared accommodation at Maryhill and the two bedroom flats can be used for an overnight stay for a family member (child/sibling/parent) or a very close friend. This is organised via a risk assessment carried out by the individual and staff on duty. One of these flats is also wheelchair accessible and specially adapted.

Staff are on site (day shift and back shift) and staff contact is available on a 24/7 basis.

What we require from you?

- *A desire to remain illicit substance free*
- *A commitment to change your lifestyle and look at replacing substances with other things such as training and work*
- *To remain within project policies and your service agreement*
- *A commitment to pay any outstanding rent arrears to relevant housing associations*
- *A commitment to working in partnership with your key worker and attending support meetings*
- *A commitment to take part in a housing support programme and undertake housing support modules*

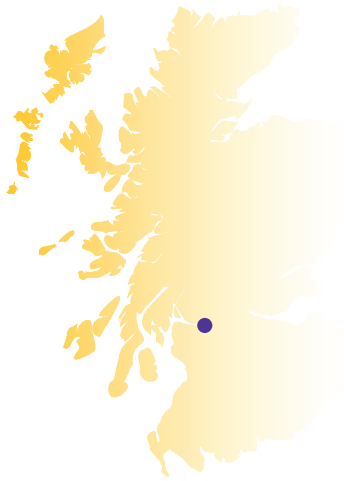


Moving In to Turning Point Scotland Glasgow Housing Support

On admission you will receive a 'Tenant Handbook' and will be introduced to staff and other tenants. The terms of our occupancy and support agreements will be explained and a strengths and goal setting exercise will be led by your key worker.



We support individuals in their personal recovery journey and understand that everyone is different and has different needs. The expected length of stay is between six and nine months. A clear support plan will be developed with you and we will work in partnership with community casework teams to access a tenancy.



Our range of support includes:

Care at home
Residential care
Housing support
Crisis intervention
Community rehab
Social enterprise

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Contact

If Turning Point Scotland Glasgow Housing Support sounds like something which might be of interest and could be the next step for you to become fully independent, please discuss with your community addiction team worker, social worker or housing case worker as they can initiate a referral. If you require further information please contact:

Liz Littler, Service Manager
T 0141 946 5870
E lizlittler@turningpointscotland.com

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Our service covers the whole of Glasgow.



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