



Annual report 2015-16

Making services fit people

PROMOTING CITIZENSHIP | EXCELLENCE IN SERVICE DELIVERY | REDUCING REOFFENDING | HARM REDUCTION | POSITIVE REPUTATION | SOCIAL ENTERPRISE

www.turningpointscotland.com



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Chair report

It is a privilege and a real honour to become Chair of Turning Point Scotland after serving as Vice Chair. I would like to thank my colleague Elizabeth Gray for leading the Board of Directors at such an exciting time for the organisation, as it marked 15 years as an independent charity. Social care is a dynamic and constantly changing environment and this has been particularly true of Turning Point Scotland since I became Chair.

Chief Executive Martin Cawley leaves after eight years dedicated service. Turning Point Scotland has been fortunate to have such a passionate, experienced and committed person at the helm. Martin has provided great leadership in his time as Chief Executive and has served the organisation extremely well. He constantly strives to find ways to improve the quality of support we offer and he is always open to new ideas from other managers, sectors or from best practice around the world, if it is to the benefit of the people we support. A number of innovative new service models have been developed because of this, for example Housing First and the Low Moss PSP. We will be sad to see him depart but wish him well for the future.

Before we look to our own future as an organisation, it is important to take stock and recognise some of our recent achievements. This report provides a real flavour of the vital support we are delivering to people by staff through our services around Scotland.

Providing adults with support for complex needs is a demanding and at times challenging role but the professionalism, diligence and passion of our staff team has made Turning Point Scotland what it is today. So within this report we'll bring you some examples of the kind of work they are doing and in turn how, as an

organisation, we can support staff to enable them to deliver the highest levels of support.

Our services continue to develop with newer services like Renfrewshire Housing First and Inverclyde Housing Support establishing themselves.

Glasgow Women Supported Bail service is a new innovation and continues our work with women in the criminal justice system, building on the experience of the 218 service. Moving Forward is a new partnership exploring the opportunities for Self-directed Support in the criminal justice sector. An independent evaluation has been carried out into the Low Moss PSP and over the three years the findings are extremely encouraging in terms of contributing towards a reduction in reoffending. And our latest social enterprise brand Rosie's Retro won a number of awards in its first year after opening.

The Citizenship approach being embedded into the culture and ethos of Turning Point Scotland is a really exciting development and one that can inspire hope for people using our services.

There have also been changes at Board level with Dorothy McElroy becoming Vice Chair. Alyn Smith, Brian O'Suilleabhain and Alan Rowley have all resigned. I'd like to thank them for their expertise and time with Alyn in particular serving for a number of years, despite his busy schedule as an MEP in the European Parliament. We welcomed a couple of new members - Claire Nisbet and Paul McAuslan - who bring new skills and experience to our Board.

Ghola Faral

A portrait of a woman with short, wavy brown hair, wearing purple-rimmed glasses, a green textured jacket over a black top, and a pearl necklace. She is smiling and looking towards the camera. A teal circular graphic is on the left side of the image.

“Social care is a dynamic and constantly changing environment and this has been particularly true of Turning Point Scotland since I became Chair.”

A close-up portrait of a middle-aged man with short, graying hair, smiling warmly. He is wearing a light-colored suit jacket, a white dress shirt, and a purple and white striped tie. The background is a plain, light gray.

"Turning Point Scotland is a great organisation and is in a very strong position as one of the country's leading social care charities."

Chief Executive report

As we reflect on another successful period for Turning Point Scotland, this will be my last report as Chief Executive. I have been with Turning Point Scotland for almost eight years and I have loved being part of this organisation but the time was right to take on a new challenge.

Turning Point Scotland is a great organisation and is in a very strong position as one of the country's leading social care charities. We are very fortunate to have a wealth of experience and talent on the executive and senior management team and this will provide a strong platform for Turning Point Scotland in the future.

I have been very proud to watch the organisation, as well as many colleagues, grow and develop and there are many achievements and success stories to build on. Before my departure, we put in place a Strategic Plan for Turning Point Scotland 2016-2018 with three main priorities:

- Ensure excellence in service delivery
- Ensure that Turning Point Scotland is a great place to work
- Enhance and build on our positive reputation and profile.

Among the areas the Executive Team is focusing on to achieve these aims are developing an innovation and learning exchange to learn from models elsewhere, raise our profile as an employer of choice and support the staff team to be brand ambassadors. This gives the organisation a great platform to work from, building on what has already been achieved.

Citizenship is being embedded as part of the culture and ethos of Turning Point Scotland and will reach every aspect of services and work. This isn't a new service model or way of delivering services. It is a philosophy designed to bring

about positive social change. It is an approach based on a person's connection to the five R's of Citizenship, Rights, Responsibilities, Roles, Relationships, Resources and their sense of belonging.

Turning Point Scotland has made a 'Commitment to Citizenship' that outlines nine areas the organisation will commit to, including protecting people from prejudice and discrimination, promoting an individual's health and wellbeing and their right to feel safe and secure. The Strategic Plan has Citizenship embedded into it and will take Turning Point Scotland onwards towards the organisation's 20th year as an independent charity.

The organisation has welcomed new Operations Managers Patrick McKay, Sharon McMullan and Colin Barnes following the departure of Garry Sutherland and retirement of Dave Bleasdale. They are all welcome additions to the team.

In the meantime, I hope you enjoy reading this celebration of our achievements.

Ian Irvine

Since the period covered by this report, we were made aware of the sad passing of former colleague Ian Irvine. It came as a shock to the staff team and many people throughout the social care sector in Scotland paid their respects.



Martin Bewley

Promoting Citizenship

A sense of worth, belonging and purpose is at the heart of wellbeing. Turning Point Scotland has always believed everyone deserves the opportunity to experience this as much as they can. The organisation is embedding a new framework as part of the central ethos and culture.

Defined as 'an innovative and holistic model for community integration and social inclusion', the idea of Citizenship is a measure of the strength of an individual's connection to the five R's of Rights, Responsibilities, Roles, Relationships and Resources that society makes available to its members; and is designed to address the issue of community disconnection. Following Turning Point Scotland's links with the University of Strathclyde and Yale in Connecticut, the organisation is now developing its own version here.

In the past, many of the people supported by Turning Point Scotland have been defined by the issues and challenges which brought them into our services. While support has benefited their lives, sometimes this past experience has unfortunately had a negative impact on the way

they view themselves and the way they are viewed by others. Citizenship will shift the focus away from the reasons why people are supported by Turning Point Scotland onto positive aspects of their lives by developing their personal skills, attributes and positive relationships. Citizenship is not a new service model, aftercare or intervention but something that will reach right across the spectrum of support Turning Point Scotland offers whether that is substance misuse, homelessness, mental health or learning disabilities. It goes to the heart of a person's identity and seeks to bring about positive lasting change.

Turning Point Scotland has begun a pilot programme called 'TPS Connecting Citizens' involving volunteers and peer support. This involves a six-month programme with the approach geared towards the Rights, Responsibilities, Roles, Relationships and Resources of community membership. An important distinction to emphasise is the people taking part are students and not service users.





STAN SAID:

“Connecting Citizens has provided the group with the experience of knowing their rights in the community. So far, it has taught us to use our resources and become responsible citizens, with a role to play in our daily lives and relationships. It’s excellent!”

ANNE MARIE COMMENTED:

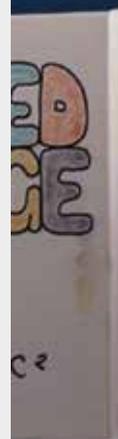
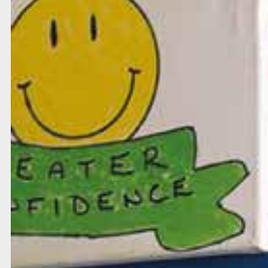
“Citizenship has been a learning curve in the way forward to being a valued member of the community.”

PAUL SAID:

“Connecting Citizens reflects the diversity and richness of potential that students have. It inspires confidence and offers the opportunity to be valued and valuable.”

THE FIVE Rs...

- 1 **Rights**
- 2 **Responsibilities**
- 3 **Roles**
- 4 **Relationships**
- 5 **Resources**



CC



I AM
RESPECTED



POSIT
RELATIONSHIPS



ALL
ME!



Excellence in service delivery

Turning Point Scotland Renfrewshire Housing First

Turning Point Scotland has continued to develop new services in order to meet our commitment to provide the highest quality of support available.

Following on from the success of Glasgow Housing First, Turning Point Scotland piloted Renfrewshire Housing First, in partnership with the local authority. During the first 12 months, it supported 10 local people, who between them had made more than 60 previous homeless applications, and are now all living in settled accommodation. The Housing First model is also now operating in East Dunbartonshire and these projects extend the geographical spread of this unique model to address chronic homelessness.

The project provides intensive support to help homeless people before, during and after they move in to their homes to help prevent them from losing their tenancy, reducing the length of time they have to stay in temporary accommodation, avoid repeated periods of homelessness and ultimately supports them to live independently in the community.

As well as tackling homelessness, service users often also have a history of repeat offending, antisocial behaviour and alcohol or drugs misuse. Housing First Renfrewshire provides access to a range of support measures to help them make positive changes in their lives. One of the key

features of Renfrewshire Housing First is the use of Peer Support Workers who have been in similar situations and can really identify with and support those using the service.

Councillor Tommy Williams, Convener of Renfrewshire Council's Housing and Community Safety Policy Board, said: "What's different about the Housing First approach is that it's providing tailored individual support to people in real need who want to find a secure home and lead a more settled lifestyle.

There can be a number of reasons why someone finds themselves to be homeless and often we see patterns that on their own they can find hard to break. The intensive support provided means they are not alone and, as a result, we are seeing major positive changes in people's lives."

The project is supported by funding from the Big Lottery Fund over five years.

"Over the first 12 months it supported 10 local people"



Turning Point Scotland Inverclyde Housing Support

Turning Point Scotland is now supporting people with mental health issues who are affected by substance misuse to maintain their own tenancy in Inverclyde. The overall aim of the Inverclyde Housing Support service is to promote a safe and secure lifestyle for people being supported while maximising their capacity for independence and integration to the local community. Inverclyde Housing Support follows the same principles and values as the Housing First models in Glasgow, Renfrewshire and East Dunbartonshire.

Inverclyde Housing Support is the first service of its kind for Turning Point Scotland in the area and this represents an exciting new development to the work already being done in Inverclyde. The flats have been renovated to an extremely high standard by River Clyde Homes, giving the people being supported a home and a better quality of life.



Glasgow Women's Supported Bail Service

Turning Point Scotland and Aberlour Child Care Trust are using their experience of supporting women with an involvement in the criminal justice system, and their children, by launching a new partnership approach to provide holistic, person-centred alternatives to remand. The Glasgow Women's Supported Bail Service promotes the use of more suitable settings to address substance misuse, mental health issues or homelessness that may contribute to offending behaviour.

The majority of women held on remand in prison do not go on to receive a custodial sentence. The Commission on Women's Offenders, chaired by Dame Elish Angiolini, highlighted the number of women in prison had doubled in a decade. A period of remand can have

a profound impact on the mental and physical wellbeing of women, their children and families. Women losing their tenancy may find it difficult to rebuild the contact with their children and families following a period of remand.

Turning Point Scotland has a number of residential and community based services designed to address the root causes of offending behaviour. This includes 218 for women and Turnaround for men and women. The Glasgow Women's Supported Bail Service offers support on a 1:1 assertive outreach basis. This service is available to any woman who is vulnerable to remand or breach of bail, diversion or structured deferred sentence in Glasgow.

Moving Forward

As part of improving the delivery of public services in Scotland, people receiving support are being given more choice and control over how services are delivered and designed. This personalisation approach has already been embedded into physical and learning disability services.

A new partnership to look at how personalisation might benefit people with an involvement in the criminal justice system has been set up with funding from the Scottish Government. The partner organisations are Turning Point Scotland, Glasgow Community Justice Authority and Outside the Box.

Personalisation is a new way of working in the criminal justice field that looks at why people offend in the first place and what might help them desist.

Moving Forward is about asking how personalisation could or should work for people within the criminal justice system. People in the criminal justice system often have chaotic lives dealing with issues of mental health, addictions and trauma. A personalised approach to delivery and offering support is working across Scotland for individuals and Moving Forward aims to address how these same opportunities can be available to those in criminal justice services.

More specifically, the project aims are:

- to improve knowledge and share information about personalisation and criminal justice;
- to develop the capacity of criminal justice organisations to use a personalisation approach;
- to share the learning from other community justice agencies with regard to personalisation; and
- to build the participation of individuals involved in the criminal justice system in services that meet their personal outcomes.

The Moving Forward partnership is funded by the Scottish Government until March 2018.

A story of recovery

"I was brought up in Glasgow and started using drugs between the ages 12 and 15. I moved to Ayr when I was 15 years old and began using heroin intravenously. From the ages of 15 to 44 I used drugs but didn't know what my problem was.

I started growing cannabis aged 35 and was arrested when I was 43 and sentenced to one years' probation. Throughout all those years, I thought I would die through my drug use. However, my probation officer put me in touch with a worker in Turning Point Scotland Turnaround service in Kilmarnock. He let me know what services were available to me to recover from my drug addiction and suggested Turnaround Residential Unit on a six-week programme.

I grasped the opportunity and went to Turnaround Residential and, with the help from my worker, I had the chance to address my drug addiction.

I did a three-week detox and this was the first day I can remember being substance free, not doing it on my own but with the help from my Turnaround worker in the community and the staff in the Residential Unit it gave me the chance of living a life substance free. I left Turnaround Residential and have been able to have a life rather than an existence in addiction.

I would not have been able to do this on my own without the help from my worker in Turnaround community and Residential Unit, both of which gave me the help that I needed to cope without substances. Since I got out I have kept to the suggestions I got from the staff and I now do fellowship meetings and anything to do with recovery, and helping others. I have been totally abstinent from all mind altering substances.

I could never have got clean for that length of time without the help I got from my Turnaround community worker, Turning Point Scotland and Turnaround Residential."





Low Moss Public Social Partnership: helping to reduce reoffending

The partnership approach Turning Point Scotland leads on at HMP Low Moss is helping to reduce reoffending, according to an independent evaluation. Turning Point Scotland is the lead third sector partner in the Low Moss Public Social Partnership (PSP).

The PSP was set up in 2013 at HMP Low Moss aiming to reduce reoffending by addressing the root causes of offending behaviour and providing consistent access to a range of support services designed to help people throughout their time in prison and once they have returned to their community. The key to the success is the transitional process and the relationship with the PSP worker.

The evaluation concluded that: 'a model of embedded, co-ordinated service provision, combining public and third sector services and skills, can provide effective and improved support to those who serve short-term sentences.'

Referring back to the logic model approach which was used in the development of the partnership, the evaluation measured a number of key inputs, key outputs and key outcomes. It listed improvements to services, improvements to individuals' lives and the contribution to reducing reoffending and effective reintegration overall. Critical success factors were highlighted which are a shared understanding and vision, a committed staff team and effective governance.

The three-year independent evaluation into the PSP, carried out by Reid-Howie Associates, found:



Less than 17% of all service users who engaged with the PSP had returned to custody at some point



51% of people reported an improvement in relation to their criminal behaviour



42% had reported a reduction in their substance misuse and risk taking

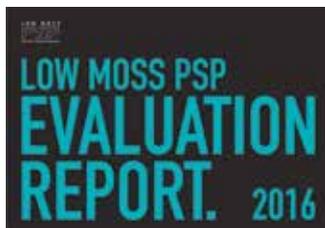


Just **under a fifth** of those interviewed in the community had secured some form of work

The report made a number of recommendations going forward. The PSP had identified that a lack of access to housing, appropriate welfare support and medical support greatly increased a person's chances of reoffending.

HMP Low Moss Governor David Abernethy said: "As the Governor of Low Moss I am pleased with the Reid Howie report on the PSP in place here. It is very encouraging and I hope we can address some of the issues highlighted so that short-term prisoners leaving our prison can benefit to an even greater degree from the service provided. In this way, more prisoners will go out to more positive destinations and the likelihood of them lapsing into old ways will reduce and, therefore, there will be fewer victims of crime and Scotland can be a safer and more productive place.

I think that if the Reid Howie report says anything, the thing it says most prominently is that consortiums and collaboration is the way to go. In Low Moss we are very fortunate to have fantastic partners in Turning Point Scotland, Sacro, The Wise Group and Action for Children working with Prison Officers to provide what we think is a 21st century throughcare service. The sharing of expertise has provided unique opportunities for learning between organisations that has clearly contributed to positive outcomes for people making the transition back to their community."



To view the report, visit bit.ly/lowmossreport

THE EVALUATION CONCLUDED THAT...

"A model of embedded, co-ordinated service provision, combining public and third sector services and skills, can provide effective and improved support to those who serve short-term sentences."

"A public social partnership is a unique model for delivering more effective services, bringing public agencies together to work in partnership with organisations in the voluntary sector."



Turning Point Scotland is a great place to work

Turning Point Scotland is committed to providing the best possible standards of care to people we support. Central to achieving this is making sure staff are valued and given the support they need to do their job to the best of their ability.

Chris Archibald is an Assistant Service Co-ordinator at Turning Point Scotland Perth & Kinross. After a family bereavement, Chris was given time off and supported back to work. He was so grateful for the support he was given during a difficult time, he decided to raise some money for Turning Point Scotland's Make It Happen Fund. Make It Happen is a pot of money that people supported by Turning Point Scotland can apply for, providing small grants to enhance their life or assist with sustaining recovery from mental health issues or addiction. Examples of funding are buying equipment to help set up their own business, or going towards a training course, volunteering opportunity or to take up a new hobby like arts and craftwork.

Chris took on one of the biggest challenges of his life and bravely cycled more than 600 miles in a week around Turning Point Scotland's services and the different parts of Scotland we operate in. A BBQ was hosted in his honour in Perth after his visits to locations all around the country taking in Glasgow, Inverclyde, Ayrshire, Dumfries & Galloway, Dundee, Aberdeen, Aberdeenshire, Elgin and finally back home to Perth. As well as helping to raise thousands of pounds for Chris's efforts, staff and people using our services in each of the locations welcomed Chris by putting on meals and special gatherings for him. In a few places, some even welcomed Chris into their homes and put him up for the night.

Chris said: "It's been really interesting and I've met lots of really positive individuals. Service users and staff all the way around have been great and I've made memories I'll keep for a long time."

In 2011, Janet joined the team at Turning Point Scotland as a support worker. Within two years, Janet was asked to take on key worker responsibility for a new service user. Here is how she took on that challenge: "When my supervisor approached and asked me if I would take on a key worker role I felt so proud and I thought to myself, I must be doing something right. The new service was for a young woman leaving home and her parents for the first time; Laura was a young woman with severe physical and learning disabilities. I had never worked with someone with this level of disability before and I'll be honest, at first I found the role daunting and felt the pressure of this new responsibility. With good support from managers and others in the team, I planned the various steps required to help Laura plan her move.

I soon found I started to thrive on the challenge. There was so much to familiarise myself with from medical needs and personal care, to mobility and social activities. As a new key worker, I also had to quickly understand all the policies, procedures and protocols that go in to a support plan - something, that as a support worker, you can take for granted are all in place. For a number of weeks I visited Laura at home, built a relationship with her parents, and carefully observed her routine before gradually introducing Laura to her new home and fellow tenants.

One of the main requests from her parents was for Laura to enjoy a more varied social life and increase her activities. Since moving into her new home, Laura spends more time at her Activity Resource Centre. Laura has taken on a range of sporting activities such as curling and



horse and carriage riding as well as attending social groups, games evenings and discos. This year I have agreed and arranged an activity holiday tailored to Laura's needs. It is clear to see she is enjoying her new social life – she just comes alive. In fact, the first disco we went to I thought Laura's wheelchair would fall apart from all her excited rocking!

Looking back at it now, remembering the challenge I faced to ensure every little detail had been considered, I feel such a sense of pride that this is my work and I love it. I know that everyone who supports Laura can follow a clear plan which I worked so hard to put in place to ensure Laura receives the support that she needs and deserves for a fulfilling life." (Laura's name has been changed.)

Over the past year, Turning Point Scotland worked with staff to completely review our Workforce Development strategy. The new plan enables staff and the organisation to develop their careers.



Build on our positive reputation and profile

Turning Point Scotland's services have successfully developed because of the strong bond with their local area and how they help to enrich the lives of people living in the community. Because no individual or the needs in an area are the same, the organisation has a rich diversity of service provision around Scotland. The strength

of the overall Turning Point Scotland reputation and profile is based on the achievements of our services around the country. The next few pages show just some of the examples where our services around Scotland are engaging with the community and are being celebrated for their success stories.





Staff and people supported by Rosie's Retro receive the Adult Learning Impact Award at the Scottish Parliament

Rosie's Retro

Turning Point Scotland Rosie's Retro is our newest social enterprise brand, based in Ayr town centre. Building on the success of Rosie's Social Enterprises in Aberdeen, Rosie's Retro provides workplace opportunities for adults with learning disabilities. Located in the Kyle Centre, Rosie's Retro comprises a gift shop with studio space which is used for craft, drama and adult learning workshops. People gain valuable experience in retail and customer service.

Rosie's Retro was recognised with winning two awards, capping a memorable opening year in business. They won an award for innovation at The Adult Learning Impact Awards at The Scottish Parliament. A delighted group of staff and service users went along to Holyrood in Edinburgh to pick up their award. The gift shop staff also won the Learning Group of the Year award for South Ayrshire Council, at the County buildings in Ayr, with support from the literacy sub group funding.





Dumfries and Galloway

Cree Studio caught the attention of Dumfries and Galloway MP Richard Arkless and he visited the project to see how it is helping people with learning disabilities and autism. The Cree Studio, based in Newton Stewart's Activity and Resource Centre, is a partnership project between Turning Point Scotland and Dumfries and Galloway Council.

The project provides personalised learning and development opportunities in music and short film production for people with learning disabilities and/or autism spectrum conditions. People who use The Cree

Studio achieve enhanced self-confidence and improved communication skills - learning at their own speed in a safe and creative environment. The project was successful in a grant application to the Big Lottery's Awards for All fund and received £10,000 for new and replacement equipment.

Mr Arkless said: "The Cree Studio is such an inspiring place. The dedication and commitment of the staff who work there is truly humbling and the difference they make to people who use the facility is hugely positive - they really are changing people's lives for the better."

Life-changing experience for Charles

"Turning Point Scotland has changed my whole life for the better. I feel that I have been strengthened by all the support from the staff. I am very happy and able to do more than I did.

I am a member of the TPS Connects Committee which I enjoy, because I was bored before. I have also met new friends, I am happy to be helping with the conference. I have been invited to Kilmarnock to meet one of my new friends; my key worker will help me to arrange this.

I am also able to take part in the service user conference and have learned new skills such as cake decorating, drumming in the music workshop and I have also done quite a lot of public speaking. I have been on holiday several times with Turning Point Scotland; this is in small groups rather than the larger group I used to go with. Since Turning Point Scotland took over the service provision for Caladh House in Greenock in 2014 I feel much more confident and love to go to all the social activities arranged like The Advisory Group (TAG), the Voice of Inverclyde and Steering Group. I never want to give this up!"

Below: Charles and Lynsey



Harm reduction

Glasgow Drug Crisis Centre

For more than 20 years, Turning Point Scotland Glasgow Drug Crisis Centre has helped save countless lives and supported people looking to get on the first step on the road to recovery from addiction.

Having a safe, confidential space to deliver the harm reduction approach to substance misuse has been an asset to the whole community and wider city. The service continues to provide the very best in service provision and opened its doors to mark Naloxone overdose awareness week with a series of events.

Run in partnership with FASS (Family Addiction Support Service), messages were left by those who have lost loved ones to addiction. There was a DVD

screening of the FASS plays 'Chap at the door' and 'Aftermath' – both hard hitting plays about the effects an overdose has on a family. Invited speakers gave an honest account of the experience of surviving an overdose.

Naloxone training for groups and individuals was provided, so that people could know what to do in the event of an overdose and reduce the number of drug-related deaths. Glasgow Drug Crisis Centre also hosted testing and a series of guest speakers during European Testing Week, including a safe injecting demonstration and information on living with HIV. This was to raise awareness and understanding of blood borne viruses.



Turning Point Scotland's international links

Turning Point Scotland over the years has developed networking and learning opportunities with organisations and agencies that share our values and work. We have visited a number of countries that are doing pioneering work and this helps raise our profile beyond our own localities.

The Cabinet in the Republic of Ireland has agreed to introduce legislation which would allow medically supervised injecting centres (MSIC) to be set up under licensed conditions, to tackle the problems associated with public injecting in city centres. Colleagues from Turning Point Scotland, along with a delegation from Wales, went over to Ireland to hear more about the plans, at the Ana Liffey Drug Project in Dublin.

The service they visited believe that MSIC will lead to a reduction in discarded paraphernalia and public drug use, reduced ambulance call outs to overdoses and an increase in people using substances accessing health and social services.

There is evidence from other countries' experience, in particular Australia and Canada, to show that supervised injecting centres can have a positive impact on the health and wellbeing of people using substances but also reducing the risks of public injecting to the community at large.

Liz Evans is currently a fellow with the Soros Foundation and works with Community Insite in Vancouver, British Columbia, Canada. In a precedent-setting case that was ruled on in 2011, Liz and her team won a Supreme Court case where a legal right was enshrined for supervised injection to be granted an exemption from the criminal code. Liz visited Glasgow and Turning Point Scotland hosted her to give a talk at the Glasgow Drug Crisis Centre.

Over two million injections have taken place at the centre in Vancouver without one death. There are 400 referrals into treatment each year from this centre and on average 25 people are prevented from dying of a drug overdose.



Glasgow Homelessness Service

Turning Point Scotland Glasgow Homelessness Service published a new booklet 'Into the Black and Back' on behalf of people using the service. In the book are the stories of nine people we support sharing their life experiences, offering a rare insight into life on the streets and living with addiction.

Service Manager Claire Gallagher said: "The book contains humour, authenticity, courage and openness of everyone that's been a part of the project and I'm sure reading this will open the eyes of many."

Extract from 'Realisation': 'Now I've come in this time. I'm older now. I've been in and out of the hostels for the last 20 years, living this life and now I've got a house to walk into, I'm hoping to be settled. I've had more opportunities this time to get off it, to do what I'm doing, so I'm happy with things just now.'

This project was undertaken by The Village Storytelling Centre and was funded by Glasgow City Alcohol and Drugs partnership (South Sector).

Board of Directors

Elizabeth Gray

Sheila Fazal Chair 15/09/15

Ewan McIntye

Tony Cameron

Jo Pike

Alyn Smith Resigned 17/11/15

Dorothy McElroy Vice Chair 15/09/15

Alan Rowley Resigned 11/08/15

Craig Findlay

Robert McIntosh

Brian O'Suilleabhain*

Arturo Langa

Claire Nisbet Appointed 24/07/15

Paul McAuslan Appointed 24/07/15

* Resigned following the period covered by this report



Financials

Extract from Statement of Financial Activities (incorporating income and expenditure account)

For the year ended 31 March 2016

	Unrestricted Funds £	Restricted Funds £	2016 £	Restated 2015 £
Income and endowments from:				
Donations and legacies	170,049	-	170,049	45,027
Charitable activities	27,319,523	401,213	27,720,736	27,057,748
Investment income	19,824	-	19,824	19,901
Other income	7,500	-	7,500	-
Total income and endowments	<u>27,516,896</u>	<u>401,213</u>	<u>27,918,109</u>	<u>27,122,676</u>
Expenditure on:				
Charitable activities	26,896,217	363,509	27,259,726	27,216,567
Other	91,940	-	91,940	8,598
Total expenditure	<u>26,988,157</u>	<u>363,509</u>	<u>27,351,666</u>	<u>27,225,165</u>
Net (income)/(expenditure)	528,739	37,704	566,443	(102,489)
Total funds brought forward (restated)	6,387,037	70,378	6,457,415	6,559,904
Total funds carried forward	<u>6,915,776</u>	<u>108,082</u>	<u>7,023,858</u>	<u>6,437,415</u>

All income and expenditure is from continuing activities.

All recognised gains and losses in the current and previous year are included in the Statement of Financial Activities.

The 2015 figures have been restated to comply with the new legislation relating to FRS102 that was introduced this year.

Service directory

ABERDEEN

Turning Point Scotland Aberdeen Housing Support

Top Floor
45-49 Holburn Street
Aberdeen, AB10 6BR

☎ 01224 577 327

✉ AberdeenHousingsupport@turningpointscotland.com

Rosie's Social Enterprises

45-49 Holburn Street
Aberdeen, AB10 6BR

☎ 01224 575 196

✉ Rosies@turningpointscotland.com

ABERDEENSHIRE

Turning Point Scotland North Aberdeenshire Recovery Service

9 St Peter Street
Peterhead
Aberdeenshire, AB42 1QB

☎ 01779 470 490

✉ Aberdeenshire@turningpointscotland.com

Turning Point Scotland Aberdeenshire Housing Support

63 Moray Road
Fraserburgh
Aberdeenshire, AB43 9QX

☎ 01346 512 056

✉ AberdeenshireHousingsupport@turningpointscotland.com

Turning Point Scotland Mentoring Services North

Unit 8a
83 North Castle Street
Banff, AB45 1JJ

☎ 01261 818 771

✉ MentoringNorth@turningpointscotland.com

ANGUS

Turning Point Scotland Angus

74 Castle Street
Forfar, DD8 3AB

☎ 01307 461 440

✉ Dundee&Angus@turningpointscotland.com

AYRSHIRE

Turning Point Scotland Ayr

2 West Sanquar Road
Ayr, KA8 9HP

☎ 01292 886 589

✉ Ayr@turningpointscotland.com

Turning Point Scotland Throughcare service

HMP Kilmarnock
Mauchline Road
Kilmarnock, KA1 5AA

Turning Point Scotland Prestwick

31 Ardfin Court
Prestwick, KA9 2LU

☎ 01292 671 396

✉ Prestwick@turningpointscotland.com

Rosie's Retro

Unit 12, The Kyle Centre,
203 High Street, Ayr

☎ 01292 886 589

✉ rosiesretro@turningpointscotland.com

DUMFRIES & GALLOWAY

Turning Point Scotland Dumfries & Galloway

22 Newall Terrace
Dumfries, DG1 1LW

☎ 01387 247 123

✉ dumfries&galloway@turningpointscotland.com

DUNDEE

Turning Point Scotland Dundee

2 Coltside Road
Dundee, DD3 8DF

☎ 01382 818 094

✉ Dundee&Angus@turningpointscotland.com

EAST DUNBARTONSHIRE

East Dunbartonshire Housing First

Turning Point Scotland
East Dunbartonshire Housing First

11-17 Kerr Street
Kirkintilloch, G66 1LF

☎ 0141 840 2299

✉ edhf@turningpointscotland.com

EDINBURGH

Turning Point Scotland North East Edinburgh Recovery Service

5 Links Place
Edinburgh, EH6 7EZ

☎ 0131 554 7516

✉ Edinburgh@turningpointscotland.com

Turning Point Scotland Edinburgh Homelessness Service

5 Links Place
Edinburgh, EH6 7EZ

☎ 0131 554 7516

✉ Edinburgh@turningpointscotland.com

GLASGOW

Turning Point Scotland 218

218 Bath Street
Glasgow, G2 4HW

☎ 0141 331 6200

✉ 218@turningpointscotland.com

Glasgow Women's Supported Bail Service

123 West Street
Glasgow, G5 8BA

☎ 0141 429 4283

✉ glasgowwomensupportedbail@turningpointscotland.com



Turning Point Scotland Glasgow Alcohol Rehabilitation Service

Garscube House
840 Garscube Road
Glasgow, G20 7ET
☎ 0141 948 0092
✉ Gars@turningpointscotland.com

Turning Point Scotland Glasgow Drug Crisis Centre

123 West Street
Glasgow, G5 8BA
☎ 0141 420 6969
✉ GDCC@turningpointscotland.com

Turning Point Scotland Glasgow Housing First

121 West Street
Glasgow, G5 8BA
☎ 0141 429 8032
✉ glasgowhousingfirst@turningpointscotland.com

Turning Point Scotland Glasgow Homelessness Service

112 Commerce Street
Tradeston
Glasgow, G5 8DW
☎ 0141 420 1929
✉ glahome@turningpointscotland.com

Low Moss PSP

190 Crosshill Road
Bishopbriggs
Glasgow, G64 2QB
☎ 0141 762 9652
✉ Lowmoss@turningpointscotland.com

Turning Point Scotland Glasgow Housing Support

209 Govan Road
Glasgow, G51 1HJ
☎ 0141 419 4520
✉ GlasgowHousingSupport@turningpointscotland.com

Turning Point Scotland Glasgow Social Opportunities

209 Govan Road
Glasgow, G51 1HJ
☎ 0141 419 4520
✉ glasocialopps@turningpointscotland.com

Turning Point Scotland Glasgow Supported Living Service

11 Bressay Road
Barlanark
Glasgow, G33 4UX
☎ 0141 781 1496
✉ glasupportedliving@turningpointscotland.com

Turning Point Scotland Glasgow Housing Support

1 Shawpark Court
Flat 0/4
Maryhill, G20 9AG
☎ 0141 946 5870
✉ GlasgowHousingSupport@turningpointscotland.com

INVERCLYDE

Turning Point Scotland Inverclyde

12A Clarence Street
Greenock, PA15 1LR
☎ 01475 729 124
✉ Inverclyde@turningpointscotland.com

Turning Point Scotland Inverclyde Housing Support service

88 Neil Street
Greenock, PA16 9JF
☎ 01475 634 244
✉ Inverclyde@turningpointscotland.com

MORAY

Turning Point Scotland Elgin

Greyfriars Close
Elgin
Moray, IV30 1ER
☎ 01343 556 466
✉ Elgin@turningpointscotland.com

NORTH LANARKSHIRE

Turning Point Scotland North Lanarkshire

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Coatbridge, ML5 3AA
☎ 01236 426 807
✉ NorthLanarkshire@turningpointscotland.com

PERTH & KINROSS

Turning Point Scotland Perth & Kinross

3 Grosvenor House
Shore Road
Perth, PH2 8BD
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✉ Perth&Kinross@turningpointscotland.com

RENFREWSHIRE

Turning Point Scotland Renfrewshire

1 Sandyford Road
Renfrew, PA3 4HP
☎ 0141 840 2299
✉ Renfrewshire@turningpointscotland.com

Turning Point Scotland Renfrewshire Housing Support

1 Sandyford Road
Renfrew, PA3 4HP
☎ 0141 840 2299
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Turning Point Scotland Renfrewshire Housing First

1 Sandyford Road
Renfrew, PA3 4HP
☎ 0141 840 2299
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Turning Point Scotland Turnaround

219 Gleniffer Road
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